

“MASSMUTUAL ASIA PRESENTS JOEY · MY SECRET · LIVE” (the “Concert”) BEA Credit Card

Priority Booking Terms and Conditions:

1. The priority booking service (the “Service”) only applies to cardholders of a BEA Credit Card. The UnionPay Dual Currency PLATINUM Credit Card and JCB PLATINUM Card are excluded.
2. A limit of 4 tickets per hotline/online order applies. HK Ticketing will charge a HK\$25 customer service fee per ticket.
3. Tickets are available on a first-come, first-served basis while stocks last.
4. Each ticket admits one only, with an age limitation of 6 or above.
5. Tickets purchased via the hotline/online can either be collected in person by presenting the BEA Credit Card used for the ticket purchase at any HK Ticketing retail outlet (including The Hong Kong Convention and Exhibition Centre, The Hong Kong Academy for Performing Arts, HKAPA Bethanie Landmark Heritage Campus, AsiaWorld-Expo, Kowloonbay International Trade & Exhibition Centre, D · PARK, K11 Select, and all Tom Lee Music Stores in Hong Kong. The opening hours of respective outlets are different.) or delivered by courier. The courier fees are (per transaction): Hong Kong Local Courier Post – HK\$25/Macau Registered Mail – HK\$30/China Courier – HK\$200/International Courier – HK\$250. The courier fees are charged by HK Ticketing.
6. Cardholders should contact HK Ticketing by calling 31 288 288 (daily from 10am to 8pm) by 3rd March, 2017 if the tickets are not received, otherwise HK Ticketing will not be responsible for non-receipt of tickets.
7. All charges, including the total amount for the tickets purchased, HK Ticketing customer service fee, and courier fee (if applicable) (the “Fees”), will be charged to the cardholder’s account instantly after tickets have been ordered. If the Fees cannot be debited successfully, the booking will be cancelled automatically and HK Ticketing will give appropriate notice.
8. Tickets cannot be cancelled, refunded, or altered once purchased.
9. Ticket booking, delivery, and re-issuance are subject to the terms and conditions of HK Ticketing.
10. The Concert is organised by Joy Performance Limited (the “Organiser”), while the Service is provided by HK Ticketing. The Bank of East Asia, Limited (“BEA”) makes no representation or guarantee as to the quality and availability of the Service provided by HK Ticketing and the Concert organised by the Organiser, or the information provided by HK Ticketing and the Organiser. BEA shall not be liable for any matters arising from or in connection with the Service, the Concert, or the information provided by HK Ticketing and the Organiser. Any enquiry or complaint regarding the Service, the Concert, or any relevant information should be directed to HK Ticketing or the Organiser.
11. The show dates of the Concert shall be determined by the Organiser at their absolute discretion. The Organiser reserves the final right to vary or extend the show date or cancel the Concert at any time without prior notice. In the event of any dispute, the decision of the Organiser shall be final and conclusive.
12. In the event of cancellation/postponement of the Concert, the Organiser reserves the right to refund amounts paid for tickets or reschedule the Concert.
13. BEA and the Organiser will not be responsible for damaged, lost, or stolen tickets purchased through the Service and will not re-issue tickets. HK Ticketing will be responsible for the re-issuance of seated tickets.
14. No person other than the cardholder or BEA will have any right under the Contracts (Rights of Third Parties) Ordinance (Cap. 623 of the Laws of Hong Kong) to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.

15. BEA, HK Ticketing, and the Organiser reserve the sole right to vary or cancel the Service and/or amend or alter these Terms and Conditions at any time with appropriate notice. In the event of any dispute, the decision of BEA, HK Ticketing, and the Organiser shall be final and conclusive.